König Practical Training Courses

Our General Terms and Conditions for practice seminars at the König Australia Training Centre

General terms and conditions for group practical and one-on-one individual seminars in the König Australia Training Centre

1. Registration and confirmation: Registration for participation in a seminar must be made in writing as per the form. Complete the registration form in full, sign it, and return it to König Australia via email. By registering for a training seminar, you accept the conditions. After checking availability, you will receive an invoice for payment, followed immediately by a booking confirmation. Your registration becomes binding only after Konig Australia confirms it and entitles you to participate in the seminar.

2. Costs / Terms of payment: Together with the booking confirmation, you will also receive the invoice. The invoice is due within 7 days. For short-term bookings made up to 14 days before the start of the seminar, payment must be made within 2 days of the invoice date, or before the seventh day before the start of the seminar (the date of receipt of payment shall apply).
All seminar fees are per person and per day. All prices are net plus GST.

3. Rebooking / Withdrawal:

a) Withdrawal - You can cancel your registration at any time. However, a withdrawal is only effective if it is submitted in writing (to konigco@konigaustralia.com). Please note that the costs listed under 3b) or 3c) shall apply in the event of withdrawal. Fees already paid will be offset, where applicable.

b) Cancellation / Withdrawal from a König Practical Training Seminar:

- In case of cancellation/withdrawal as from 29 days prior to the start of the seminar*, 30% of the seminar fees will be due,
- In case of cancellation/withdrawal from 14 days prior to the start of the seminar*, 50% of the seminar fees will be due,
- In case of cancellation/withdrawal as from 7 days prior to the start of the seminar*, 100% of the seminar fees will be due.

4. Change of Trainers / Cancellation by Konig Australia - König Australia reserves the right to change announced trainers for organisational reasons while maintaining the training quality. A change does not entitle the customer to withdraw from the contract or to claim compensation. If Konig Australia must cancel an appointment for organisational reasons, such as too few participants, no claim for damages can be made. In this case, the seminar fee will be refunded or an alternative date will be agreed.

5. Number of participants - In order to ensure that seminars are conducted properly and appropriately, the number of participants in a seminar at our training centre is limited to a maximum number of persons. If a group booking exceeds the maximum number of participants, we will review it on a case-by-case basis and require confirmation from König Australia.

6. Seminar contents - The seminar contents listed in the seminar information and on the König website are dealt with depending on the level of knowledge of the specific seminar group. To ensure optimal seminar success, the respective trainer/lecturer can modify the scope of the content during the seminar.

7. Breaks / Catering - In a full-day seminar, a break of 10 minutes is scheduled around 10:30 am and a lunch break of 45 minutes starting between 12:30 pm and 1 pm. Lunch is included in the seminar fees for each participant. Water and coffee/tea are available at all times. For lunch, the participants can choose in advance from a selection of vegetarian, meat, and poultry wraps and soft drinks (subject to availability).

8. Hotel reservations - Hotel reservations are made by the participants themselves. Recommendations can be given by Konig Australia

9. Safety - The participants are obliged to observe the house rules and the safety regulations of the venue during the seminar. In the event of violation of these obligations, the company König Australia expressly reserves the right to claim damages.

10. Liability - The company König Australia assumes liability towards the seminar participants within the scope of the legal regulations as far as the damage is based on grossly negligent or intentional action. Beyond that, the company assumes no liability for any other damages. The participants bear full responsibility for their actions during the seminars and are liable for any damage caused. In particular, throughout the event, they are fully responsible for ensuring they do not harm themselves or third parties. The company König Australia accepts no liability for the loss, damage, or theft of any objects during the event. Liability in case of accidents: Participation in the seminar is at your own risk. During the seminar, you, as a participant, are covered by statutory accident insurance via your employer. During the seminar-free period and the supporting programme, you are not covered by this insurance. Our liability is limited to intent and gross negligence.

11. Exercise material - The sample surfaces (approx. 20 x 20 cm) required by the participants for the practical part of a seminar are provided by König Australia. Since surface technology is subject to continuous development and changing trends are constantly bringing new surfaces and colours onto the market, standard surfaces are made available as practice samples in the context of the seminar contents. However, you can also bring your own samples in the specified size. Before the seminar begins, the training instructor will check whether the samples are suitable for the practical exercises.

12. Certificate of participation – Each participant receives a signed certificate of participation.

13. Seminar documents / Copyright - The seminar documents contain information protected by copyright. All rights, including those of translation, reprint, and reproduction of the documents, in whole or in part, are reserved. Processing, duplication, distribution, or publication of the documents in any form, particularly using electronic systems, is not permitted without the prior consent of Konig Australia and Heinrich König & Co. KG.

14. Data protection (GDPR) - Detailed information is provided separately in our privacy statement.