



König Practical Training Courses:

Our General Terms and Condition for practice seminars at the König Australia Training Centre.



General terms and conditions for group practical and one on one individual seminars in the König Australia training centre

- 1. Registration and confirmation:** Registration for participation in a seminar must be made in writing as per the form. The registration form must be completed in full, signed and returned to König Australia by the email link. With the registration to a training seminar, the conditions are accepted. After checking the availability, you will receive a booking confirmation immediately. Only after this confirmation by König Australia, your registration becomes binding and, at the same time, entitles you to participate in the seminar.
- 2. Costs / Terms of payment:** Together with the booking confirmation, you will also receive the invoice. The invoice is due within 7 days, for short-term bookings made up to 14 days before the start of the seminar, payment must be affected within 2 days of the invoice date at before the seventh day before the start of the seminar (the date of receipt of payment shall be applicable).
For individual seminars, the following applies differently: The seminar fees are due immediately upon invoicing. All seminar fees are per person and per day. All prices are net prices plus GST.
- 3. Rebooking / Withdrawal:**
 - a) Withdrawal - You can cancel your registration at any time. However, a withdrawal is only effective if it is submitted in writing (to konigco@konigaustralia.com). Please note that the costs listed under 3c) or 3d) shall apply in the event of withdrawal. Fees already paid will be offset, where applicable.
 - b) Rebooking - You can cancel your registration at any time. However, a withdrawal is only effective if it is submitted in writing (to konigco@konigaustralia.com). Please note that the costs listed under 3c) or 3d) shall apply in the event of withdrawal. Fees already paid will be offset, where applicable.
 - c) Cancellation / Withdrawal from a König Practical Training Seminar:
 - in case of cancellation/withdrawal as from 29 days prior to the start of the seminar*, 30% of the seminar fees will be due,
 - in case of cancellation/withdrawal as from 14 days prior to the start of the seminar*, 50% of the seminar fees will be due,
 - in case of cancellation/withdrawal as from 4 days prior to the start of the seminar*, 100% of the seminar fees will be due.
 - d) Cancellation / Withdrawal from an Individual ONE ON ONE Seminar:
 - in case of cancellation/withdrawal as from 29 days prior to the start of the seminar*, 30% of the seminar fees will be due,
 - in case of cancellation/withdrawal as from 14 days prior to the start of the seminar*, 50% of the seminar fees will be due.

*The first day of the seminar always applies.
- 4. Change of Trainers / Cancellation by König Australia** - König Australia reserves the right to change announced trainers for organizational reasons while maintaining the training quality. A change does not entitle the customer to withdraw from the contract or to claim compensation. Should König Australia have to cancel an appointment due to organizational reasons such as too few participants, no claims for damages can be made. In this case, the seminar fee will either be refunded or an alternative date agreed.
- 5. Number of participants** - In order to ensure that seminars are conducted properly and appropriately, the number of participants in a seminar at our training centre is limited to a maximum of 5 persons. Should the maximum number of participants be exceeded in a group booking, this must be checked in each individual case and requires confirmation by König Australia. The minimum number of participants is usually three.
- 6. Seminar contents** - The seminar contents listed in the seminar information and on the König website is dealt with depending on the level of knowledge of the specific seminar group. In order to ensure an optimal seminar success, the respective trainer/lecturer can modify the scope of the contents during the seminar.
- 7. Breaks / Catering** - In a full-day seminar, a break of 15 minutes is scheduled at 10:30am and a lunch break of 45 minutes starting between 12:30pm and 1pm. Break drinks and lunch are included in the seminar fees for each participant. Water and coffee/tea are available at all times. For lunch, the participants can choose in advance from a selection of vegetarian, meat and poultry wraps and soft drinks (based on availability).
- 8. Hotel reservations** - Hotel reservations are made by the participants themselves. Recommendations can be given by König Australia
- 9. Safety** - The participants are obliged to observe the house rules and the safety regulations of the venue during the seminar. In the event of violation of these obligations, the company König Australia expressly reserves the right to claim damages.
- 10. Liability** - The company König Australia assumes liability towards the seminar participants within the scope of the legal regulations as far as the damage is based on grossly negligent or intentional action. Beyond that, no liability for other damages is taken over. The participants bear full responsibility for their actions during the seminars and are fully liable for any damage caused by them. In particular, during the entire duration of the event, they are fully responsible for ensuring that they do not harm themselves or third parties. The company König Australia accepts no liability for the loss, damage, or theft of objects of any kind during the event.
Liability in case of accidents: Participation in the seminar is at your own risk. During the seminar, you as a participant are covered by statutory accident insurance via your employer. During the seminar-free period and during the supporting programme, you are not subject to this insurance cover. Our liability is limited to intent and gross negligence.
- 11. Exercise material** - The sample surfaces (approx. 20 x 20 cm) required by the participants for the practical part of a seminar are provided by König Australia. Since surface technology is subject to continuous development and changing trends are constantly bringing new surfaces and colours onto the market, standard surfaces are made available as practice samples in the sense of the seminar contents. However, it is also possible to bring along your own samples in the specified size. Before the seminar begins, the training instructor will check whether the samples are suitable for the practical exercises.
- 12. Certificate of participation** - The participant receives a certificate of participation signed by the trainer for participation in the event.
- 13. Seminar documents / Copyright** - The seminar documents contain information protected by copyright. All rights, including those of translation, reprint, and reproduction of the documents, in whole or in part, are reserved. The processing, duplication, distribution, or publication of the documents in any form, in particular using electronic systems, is not permitted without the prior consent of König Australia and Heinrich König & Co. KG.
- 14. Data protection (GDPR)** - Detailed information is provided separately in our privacy statement.